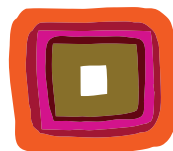


## Online training with the Centre for Culture, Ethnicity and Health

**CEH offers eLearning in both cultural competence and health literacy. Our eLearning combines the latest research with fun, interactive activities that let learners practice their skills in real world scenarios.**

Your staff can learn on a smartphone, tablet or computer, allowing maximum flexibility. Consistent storylines and theory allow busy staff to complete the course one section at a time and pick up their learning when they return.

CEH online learning lets your staff practice decision making so they can be inclusive, flexible service providers and co-workers.



centre for  
culture,  
ethnicity  
& health

**Available now online:**



## Introduction to Cultural Competence

**Suitable for health professionals who work with people from migrant and refugee backgrounds.**

This introductory course provides a framework for health sector workers.

Designed for the health sector it helps participants define concepts of culture and cultural competence, its importance and identifies the impact of cultural interpretations and bias in your work. It also gives clear guidance on how to develop strategies to improve your cultural competence.

The course had four modules which take ten minutes to complete at your own pace or in one session of forty minutes.



## Working across Language and Culture

**Suitable for all client facing staff who work with people from migrant from refugee backgrounds.**

This course gives your staff the key skills and knowledge to work with people from different cultures or from different language groups. It is practical and uses engaging multimedia activities to reinforce learning. It also includes links to many valuable resources.

Participants gain practical strategies and knowledge of how to approach cross-cultural interactions and use interpreters effectively. The course sets a clear agenda for creating a culturally responsive workplace that can navigate and excel in cultural diversity.

This course has eight 10-12 minute modules which can be completed at your own pace or in one session of ninety minutes.



## Health Literacy Essentials (in development)

**Suitable for all staff that need to work effectively with the different communication needs of clients.**

This training lets your staff practice using health literacy concepts and skills in realistic workplace scenarios. Staff gain key knowledge about how you can make your workplace easier to access and use for the widest possible range of consumers.

Participants completing this course gain a clear understanding of health literacy principles and models of practice. They are introduced to ideas of plain language across written and spoken communication. They learn how to apply health literacy tools and strategies relevant to their role and responsibilities. Tips on how to implement health literacy initiatives that are culturally responsive and consumer focussed are also included.

This course has six modules that can be completed in an hour.

# Investment

Course	< Less than 30 individuals	30-100 individuals	100 + individuals
Introduction to Cultural Competence	\$40- per person	\$30- per person	Price to be negotiated
Working across Language and Culture	\$45- per person	\$32.50- per person	Price to be negotiated
Health Literacy Essentials	\$45- per person	\$30- per person	Price to be negotiated
<b>Package for two courses</b>	\$60- per head	\$60- per head	To be negotiated

**When you purchase a package for 30 participants or more on our learning management system you may also receive access to the following benefits:**

- Individually designed landing page on our learning management system
- Free Webinars to support eLearning
- Access to our system to monitor and administer participant learning
- Significant discounts on face-to-face courses
- Access to our expertise to measure the effectiveness of learning.

# Why learn with CEH Online?



Founded in 1994, we are respected in the community.



We're acknowledged as industry leaders in work with people from refugee and migrant backgrounds



We have worked with many organisations to train over 8,000 online students since 2016

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